



Quality Policy Statement

Transformer Manufactures, Inc. 's employees are committed to customer satisfaction, teamwork and continuous improvement.

Our Quality Policy

- *We are committed to delivering Products on-time and at a competitive price*
- *Product outputs shall exhibit high Quality and consistency as measured against the Customer's order*
- *Delivering exceptional customer service and total customer satisfaction are our top priorities*
- *Customers, Employees and Suppliers are considered vital to our business success and shall be treated fairly and with respect*
- *Internal manufacturing processes and procured Products shall be environmentally safe*
- ◆ *We will strive to provide accurate and complete documentation*
- ◆ *We will provide an environment that motivates and provides high levels of job satisfaction*

The President's Quality Council